

Hillhead Housing Association 2000

2024 Annual Assurance Statement

The Management Committee of Hillhead Housing Association confirms that it has assurance that the Association is compliant with the Regulatory Standards of Governance and Financial Management including: -

- all the relevant requirements set out in Section 3 of the Regulatory Framework
- all relevant standards and outcomes in the Scottish Social Housing Charter.
- all relevant legislative duties.

As part of this process, we have been self-assessing our compliance against a broad range of evidence from both internal and external independent sources. These have included but are not limited to: -

- Quarterly Performance Reports on our Housing and Repairs Service, including information on Tenant Health & Safety
- Quarterly Financial Management Reports provided by our Finance Agents
- Internal and External Audit Reports
- Feedback from Tenant Surveys
- Benchmarking Reports from Scotland's Housing Network
- Reports, advice, and information from members of the Management Team
- Policy Reviews
- Assurance Mapping

Tenant Safety

The Management Committee is assured that it meets all duties in relation to tenant and resident safety and has the appropriate assurance on our levels of compliance with all relevant safety requirements. This explicitly includes;

- Gas Safety
- Electrical Safety
- Water Safety
- Fire Safety
- Asbestos
- Damp and Mould

We do not have any lifts within our housing stock.

In assessing the evidence, both overall and in relation to tenant and resident safety, we have adopted an approach of continuous improvement. Our Assurance

mapping contains actions which will be taken forward over the coming months. We are satisfied that none of these actions affect our material compliance but rather serve to improve our performance and service delivery.

Equalities & Human Rights

We believe that the way we deliver services and develop policies is generally consistent with an equalities and human rights approach. We carry out Equality Impact Assessments on relevant policies as they fall due for review. We are collecting all relevant equalities data in line with current SHR guidance and will continue to base our approach on published guidance from SHR, CIH Scotland and the Scottish Human Rights Commission to inform our work and consider whether any changes might be needed to our services or policies.

Date of Meeting of Management Committee: 2 October 2024

Signed by

Chairperson On behalf of the Management Committee